

**Inquiry Reasons
For 4/1/2017 - 7/1/2017**

Utility Type	Inquiry Reasons	No. of
Cellular		
	Billing	3
	Disconnection	3
	Rates/Policies	1
	Service quality/repair	4
		Total 11
Competitive Local Exchange Carrier		
	Billing	5
	Rates/Policies	5
	Refusal to provide service	1
	Safety	2
	Service quality/repair	5
	Slamming	2
		Total 20
Farm Taps		
	Disconnection	1
		Total 1
Gas Distribution Companies		
	Billing	9
	Disconnection	2
	Rates/Policies	3
	Refusal to provide service	1
	Safety	1
	Service quality/repair	2
		Total 18
Investor-Owned Electric Utilities		
	Billing	52

**Inquiry Reasons
For 4/1/2017 - 7/1/2017**

Utility Type	Inquiry Reasons	No. of
	Deposit	9
	Disconnection	41
	Line extension/upgrade charge	2
	Rates/Policies	18
	Refusal to provide service	10
	Safety	7
	Service quality/repair	13
		Total 152

Investor-Owned Water Companies

	Billing	6
	Refusal to provide service	1
	Safety	1
	Service quality/repair	3
		Total 11

Local Exchange Carriers

	Billing	28
	Disconnection	8
	Line extension/upgrade charge	5
	Rates/Policies	15
	Refusal to provide service	13
	Safety	13
	Service quality/repair	119
		Total 201

Long Distance Carriers

	Billing	1
	Refusal to provide service	1
		Total 2

**Inquiry Reasons
For 4/1/2017 - 7/1/2017**

Utility Type	Inquiry Reasons	No. of
Rural Electric Cooperative Corporation		
	Billing	35
	Deposit	2
	Disconnection	6
	Rates/Policies	9
	Refusal to provide service	3
	Safety	4
	Service quality/repair	5
		Total 64
Water Associations		
	Billing	1
	Refusal to provide service	1
		Total 2
Water Districts		
	Billing	13
	Disconnection	9
	Rates/Policies	7
	Refusal to provide service	2
	Service quality/repair	5
		Total 36
		Grand Total 518